



# Noclegi 7 Króli

## ROOMS & SPA



Thank you for choosing our property for your stay. These House Rules have been established to ensure the comfort, tranquility, and safety of all our guests. By confirming your reservation, you acknowledge and agree to comply with the terms and conditions outlined below

### **GUESTS POLICIES**

#### **I. RESERVATIONS, CHECK-IN, AND ACCESS**

##### a) Check-in and Identity Verification

Check-in is conducted online via the Hotres system. We reserve the right to verify a valid photo ID in accordance with applicable legal regulations. The owners reside on-site; therefore, a personal greeting and assistance are available to our Guests.

##### b) Room Access (Electronic Keyless Entry)

To unlock the door: Tap the card icon → enter your access code → confirm with the "#" key. A green LED indicator signifies that the door is unlocked. Please note that three consecutive incorrect attempts will result in a temporary system lockout. For technical assistance, please call: +48 888 777 761.

##### c) Extension of Stay Extensions of stay may be requested on-site and are subject to room availability and current seasonal rates.

##### d) Flexible Hours Early check-in and late check-out are complimentary, provided that room availability permits.

##### e) House Rules and Regulations

The building is strictly non-smoking, except for balconies (a 500 PLN penalty applies for smoking indoors). Rearranging furniture or tampering with any technical equipment is prohibited. Triggering a false fire alarm will result in the Guest being charged for the emergency intervention costs (5,000 PLN).

##### f) Liability for Damages The person making the reservation (the Reservation Holder) is fully liable for any damages to the property or its equipment. A fee of 100 PLN applies for a lost or damaged key card.

##### g) Third-Party Reservations Bookings made via external portals (e.g., Booking.com) are subject to the specific terms and conditions of those platforms. Any modifications or cancellations must be processed directly through the respective booking service.

##### h) Unauthorized Guests and Room Transfer Transferring the room to third parties or providing access to individuals not included in the original reservation is strictly prohibited.



i) Standards and Technical Issues Services are provided in accordance with the property's category. Any concerns or discrepancies should be reported immediately. The property is not liable for interruptions in utility services (water, electricity), internet, or TV signals due to circumstances beyond our control.

j) Guest Property and Vehicles We recommend not leaving valuables in guest rooms (safe deposit is available upon request). Liability for guest property is governed by Articles 846–849 of the Polish Civil Code. The property is not responsible for any damage to or theft of guests' vehicles.

## **2. BREAKFAST – FIREPLACE ROOM**

- Hours: 8:00 AM – 10:00 AM
- Price: 60 PLN per person
- Orders: Must be placed at least one day in advance.
- Payment details can be found on the last page, section 10.

## **3. SPA AREA (LEVEL 0)**

- Jacuzzi: 11:00 AM – 9:30 PM
- Sauna: 5:00 PM – 9:30 PM (please notify staff at least 1 hour in advance).
- Private Sessions: Reservations can be made by phone or in person.
- Safety: The use of glass containers and alcohol consumption in the SPA area is strictly prohibited.
- Detailed SPA Terms & Conditions are provided as an integral attachment to these rules.

## **4. PETS (PET-FRIENDLY)**

- Fee: 100 PLN per stay. Payment details can be found on the last page, section 10.
- Complimentary on request: Pet bed, bowls, and XXL kennel crate.
- Liability: The pet owner bears full responsibility for any damage or cleaning costs caused by the animal.

## **5. ENTERTAINMENT AND COMMON AREAS**

- Fireplace Room: Includes billiards, darts, board games, and a PS4 console (to be activated by staff).
- Coffee Buffet: Complimentary coffee and tea are available 24/7.
- Mini Base (Kids' Area): Children must be under adult supervision at all times.

## **6. MULTIMEDIA AND WI-FI**

- Streaming Services: Accounts provided on the TVs belong to the Property – please do not log out.
- VOD: The purchase of any paid VOD (Video on Demand) content is at the guest's expense.
- Wi-Fi Password: **Rusinskilc**

## 7. PROHIBITIONS ON THE PROPERTY

The following are strictly prohibited:

- Disturbing the night-time quiet hours or the peace and comfort of other guests.
- Hosting visitors or third parties not registered as guests without the owner's prior consent.
- Bringing ski or snowboard equipment into guest rooms or walking through the building in ski boots

## 8. LOST & FOUND AND DATA PROTECTION (GDPR)

- Lost Property: Items left behind by Guests will be stored for a period of 7 days.
- Shipping: Left items can be returned to the Guest via courier at the Guest's expense.
- Data Controller: In accordance with GDPR, 7 Króli Rooms & SPA is the data controller for the personal data processed for the purpose of fulfilling the stay and providing hospitality services.

## 9. FINAL PROVISIONS

- These Terms and Conditions are available on our website at [www.7kroli.pl](http://www.7kroli.pl), during the reservation process, and upon request at the property.

## 10. PAYMENT AND BILLING /Accepted Payment Methods:

- Cash (PLN, USD, EUR).
- Bank Transfer: **Agnieszka Łapka**

**IBAN** LT 35 3250 0510 0660 6800

**Kod BIC/SWIFT:** REVOLT21

**Correspondent Bank BIC:** BARCGB22

Bank Name and Address: Revolut Bank UAB ; Konstitucijos ave. 21B, 08130, Vilnius, Lithuania

- **Revolut:** <https://revolut.me/7kroli>
- **PayPal:** <https://www.paypal.com/paypalme/7kroli>
- Invoices: Guests requiring a VAT invoice (including Tax ID/NIP) are requested to provide their details no later than upon check-in.
- Additional Charges: Payments for extra services (breakfast, SPA, pet stays) must be settled on the day the service is provided.



👑 We wish you a peaceful and royal stay 👑